



Oconee EMC

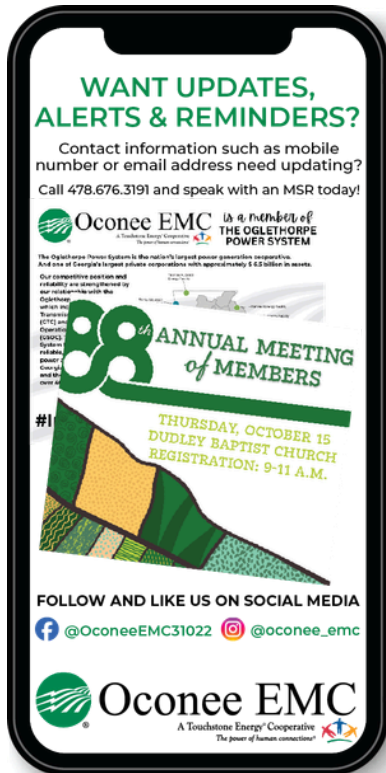
A Touchstone Energy® Cooperative
The power of human connections®



Twilio

Privacy Policy & Terms of Use
Effective October 1, 2026

This Privacy Policy explains how Oconee EMC collects, uses, stores and protect your personal data when you use Oconee EMC's alerts, reminders feature.



Data Collected

- Email Address(s)
- Phone Number(s)

Data will be used for alerts, reminders and communication regarding Oconee EMC member accounts.

Mobile information and opt-in consent will not be shared with third parties or affiliates for marketing or promotional purposes.

Alerts and Reminders Options

- Due Date Reminder
- Past Due Date Reminder
- Account Profile Change
- Returned Check Alert
- Payment Confirmation
- Arrangement Installment Due
- Energy Usage Alert
- Planned Outage Information
- Member Account Updates

Message frequency will depend on the alerts and reminders selected by the member.

Message and data rates may apply depending on the type of alert requested by the member.

Carriers are not liable for any delayed or undelivered messages.

Member Support Contact Information:

Oconee EMC Member Services Department
memberservices@oconeeemc.com
478.676.3191